

**BEFORE THE FORUM**  
**FOR REDRESSAL OF CONSUMER GRIEVANCES**  
**IN SOUTHERN POWER DISTRIBUTION COMPANY OF A.P LIMITED TIRUPATI**

**On this the 25<sup>th</sup> day of July 2017**  
**In C.G.No:493/2015-16/ Guntur Circle**

***Present***

**Sri. A. Jagadeesh Chandra Rao**  
**Sri. A. Sreenivasulu Reddy**  
**Sri. D. Subba Rao**  
**Sri. Dr. R. Surendra Kumar**

**Chairperson**  
**Member (Finance)**  
**Member (Technical)**  
**Independent Member**

***Between***

**Sri. M.V.K. Chaitanya,**  
2-24,  
Sivalayam Street,  
Vetapalem,  
GunturDt.

**Complainant**

***AND***

1. Assistant Engineer/O/Nizampatnam  
2. Assistant Divisional Engineer/O/Cherukupalli  
3. Divisional Engineer/O/Bapatla

**Respondents**

\* \* \* \* \*

1. Sri. M.V.K Chaitanya stated to have been the lease holder of the site at Amudalapalli, Nizampatanm area has lodged a complaint before this Forum and the same was registered as C.G.No.493/15-16. The Complainant in his complaint had informed that he has submitted application for release of 6 No's services with load of 45 HP and 1 No 25 HP during February'2014 at CSC, Cherukupalli for aqua culture purpose. But the Respondents have not registered the application till May'2014. Due to huge pressure from outside they have registered the applications on 22<sup>nd</sup> May 2014. He has received a demand notice for 25 HP service on 25.06.2014 and within one day he has paid the amount in full and he has also paid the amounts for release of 6 No's 45 HP services during July month. The Respondents have released 2 No's 45 HP services during August '2014 but they have not released the balance services but bills are being issued on him without erection of transformer and energy meters. He has further alleged that though one year 5 months is elapsed the Respondents have not released the services and hence the Complainant has requested that he did not require the services and requested for refund

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of the amounts paid by him. Finally he has requested for refund of the entire amount along with interest.

2. The Respondent No.2 in his submission has elucidated that since the lease holder cum Complainant was in abroad during the said time, he did not know about the fact of fixing of materials and erection of DTR's. The Respondent has submitted that the balance 5 No services have also been released immediately after drawl of requisite materials. The Respondent has also enclosed a letter from the Complainant wherein the Complainant has confirmed about erecting of DTRs for his services.
3. The Complainant in his letter addressed to the Chairperson/CGRF/Tirupatihas averred that the Respondent 1 has erected DTR's for all the services and further informed that since he was in abroad for studies not aware of the fact and hence finally requested to withdraw the case.

### ORDER

Since the Complainant himself has requested to with draw the case as all the services have been released duly erecting Distribution Transformers the case is accordingly dismissed.

Sd/- on 29.05.2017  
**Member(Finance)**

Sd/-  
**Independent Member**

Sd/-  
**Chairperson**

**Opinion of Member (technical):**

As concerned of this case, the contents is purely involved in Technical. Without concurrence & conclusion of Member/Technical when available as full time in the Forum, the practice of disposal of the case which is against to the standard Departmental procedure has been dealt and concluded by the Member/Finance is differed.

Sd/-

**Member (Technical)**

Perused the dissent opinion of Member/Technical. As per the Rule 7.6 and 13.1 of Regulation No:3 of 2016, the decision of majority of the members shall be the decision of the Forum. Hence the complaint is dismissed as withdrawn in accordance with decision of majority members.

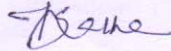
-Sd/-

**Chairperson**

If aggrieved by this order, the Complainant may represent to the **Vidyut Ombudsman, Andhra Pradesh, Flat No:401, 4<sup>th</sup> Floor, Ashoka Chambers, Opposite to MLA Quarters, Adarsh Nagar,Hyderabad-500063**, within 30 days from the date of receipt of this order.

This order is passed on this, the 25<sup>th</sup> day of July 2017.

**Forwarded By Orders**



**Secretary to the Forum**

To

The Complainant

The Respondents

Copy to the General Manager/CSC/Corporate Office/ Tirupati for pursuance in this matter.

Copy to the Nodal Officer(Chief General Manager/Planning)/CGRF/APSPDCL/TPT

Copy Submitted to the Vidyut Ombudsman, Andhra Pradesh ,Flat No:401 ,4<sup>th</sup> Floor, Ashoka Chambers, Opposite to MLA Quarters , Adarsh Nagar,Hyderabad-500063.

Copy Submitted to the Secretary, APERC,11-4-660, 4<sup>th</sup> Floor, Singareni Bhavan, Red Hills, Lakdikapool, Hyderabad- 500 004.